

STRUCTURED AI

Privacy Policy

Structured Software, Inc. (d/b/a Structured AI)

Effective Date: January 20, 2026

Last Updated: March 1, 2026

Structured Software, Inc. (d/b/a "Structured AI," "we," "us," or "our") is committed to protecting your privacy. This Privacy Policy describes how we collect, use, disclose, and safeguard your information when you visit our website (<https://getstructured.ai>), use our services, or otherwise interact with us.

1. Information We Collect

1.1 Information You Provide

- Contact Information: Name, email address, company name, and phone number when you fill out our contact form or request a demo.
- Account Information: Business email and credentials when you access our platform.
- Communications: Any information you provide when you contact us for support or inquiries.

1.2 Information Collected Automatically

- Device and browser information (e.g., IP address, browser type, operating system).
- Usage data (e.g., pages visited, time spent on site, referring URL).
- Cookies and similar tracking technologies as described in Section 6.

1.3 Customer Content

When clients use our AI-powered document review services, the engineering documents and files processed by our platform ("Customer Content") remain within the client's own Azure cloud environment. Structured AI does not store, retain, or transfer Customer Content to our own systems.

2. How We Use Your Information

- To provide, maintain, and improve our services.
- To respond to your inquiries and provide customer support.
- To communicate with you about our products, services, and updates.
- To comply with legal obligations and enforce our terms.

- To detect, prevent, and address technical issues and security threats.

3. How We Share Your Information

We do not sell your personal information. We may share information with:

- **Service Providers:** Third-party vendors who assist us in operating our business (e.g., cloud hosting via Microsoft Azure, analytics tools). These providers are contractually obligated to protect your data.
- **Legal Requirements:** When required by law, regulation, or legal process.
- **Business Transfers:** In connection with a merger, acquisition, or sale of assets, with appropriate notice.

4. Data Security

We implement industry-standard security measures to protect your information, including:

- Encryption at rest (AES-256) and in transit (TLS 1.2+).
- Role-based access control (RBAC) via Azure Entra ID with multi-factor authentication.
- Regular security assessments and SOC 2 compliance program.
- Automated vulnerability scanning and dependency monitoring.

5. Data Retention

We retain personal information only for as long as necessary to fulfill the purposes for which it was collected, comply with legal obligations, resolve disputes, and enforce our agreements. Customer Content is not retained by Structured AI, as it resides entirely within the client's Azure environment.

6. Cookies and Tracking Technologies

Our website may use cookies and similar technologies to enhance your browsing experience and analyse site traffic. You may control cookie preferences through your browser settings. Disabling cookies may affect the functionality of certain features on our website.

7. Your Rights

Depending on your jurisdiction, you may have the right to:

- Access the personal information we hold about you.
- Request correction of inaccurate or incomplete information.
- Request deletion of your personal information.
- Object to or restrict certain processing of your information.

- Request portability of your data.
- Withdraw consent where processing is based on consent.

7.1 California Residents (CCPA/CPRA)

If you are a California resident, you have additional rights under the California Consumer Privacy Act (CCPA) and California Privacy Rights Act (CPRA), including the right to know what personal information we collect, the right to delete, and the right to opt out of the sale or sharing of personal information. We do not sell or share personal information for cross-context behavioural advertising.

8. International Data Transfers

Your information may be processed in the United States and other jurisdictions where our service providers operate. We take appropriate measures to ensure your data is protected in accordance with this Privacy Policy and applicable law.

9. Children's Privacy

Our services are not directed to individuals under the age of 16. We do not knowingly collect personal information from children. If you become aware that a child has provided us with personal information, please contact us.

10. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. We will notify you of material changes by posting the updated policy on our website with a revised "Last Updated" date. Your continued use of our services after such changes constitutes acceptance of the updated policy.

11. Contact Us

If you have any questions about this Privacy Policy or wish to exercise your rights, please contact us at:

Structured Software, Inc.

Email: info@getstructured.ai

Website: <https://getstructured.ai>